

## Tips to address recurring problems in retrospectives?

In last night's "Ask a Professional Scrum Trainer" episode I got a question that was not answered during the session. So here are my thoughts:

Question:

*What is the best way to address recurrent problems that are identified at retros?*

*Those ones that you actually spend a lot of time trying to overcome but eventually come up again.*

What helps in my experience is to **define Acceptance Criteria for your problems.**

That means, with some coaching questions you might be able to get a better and clear picture of the problem, and 2nd how do we learn that it is gone.

What you might ask and note down for the problem:

- How do we know the problem has gone?
- What effect do we see if the problem is gone?
- Which metric would show us that the problem is away?
- What would be a better state to be in?
- What is the next target condition?

and then:

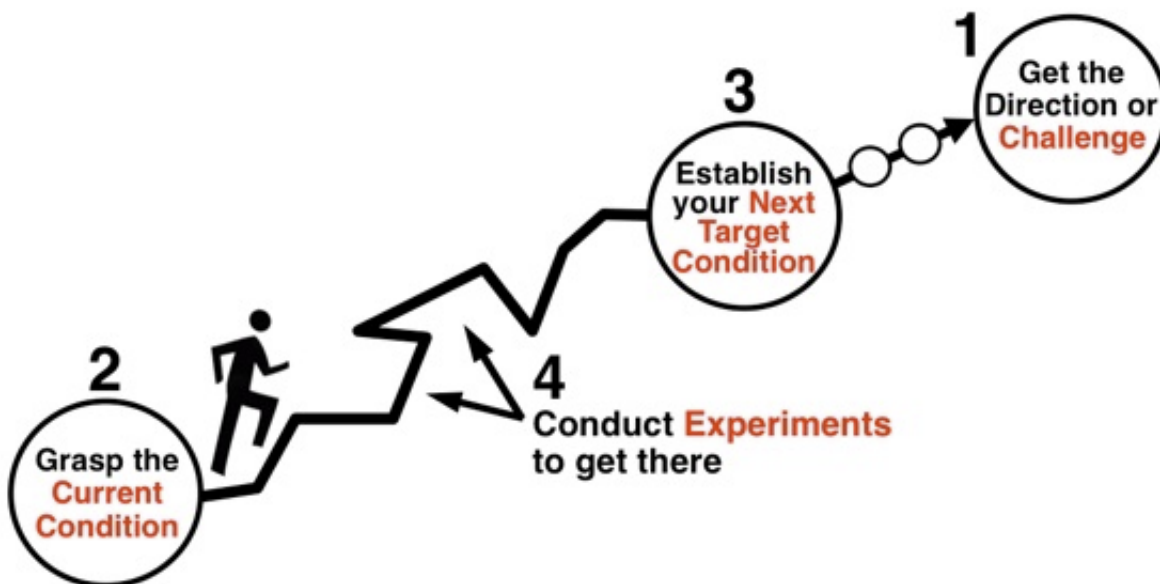
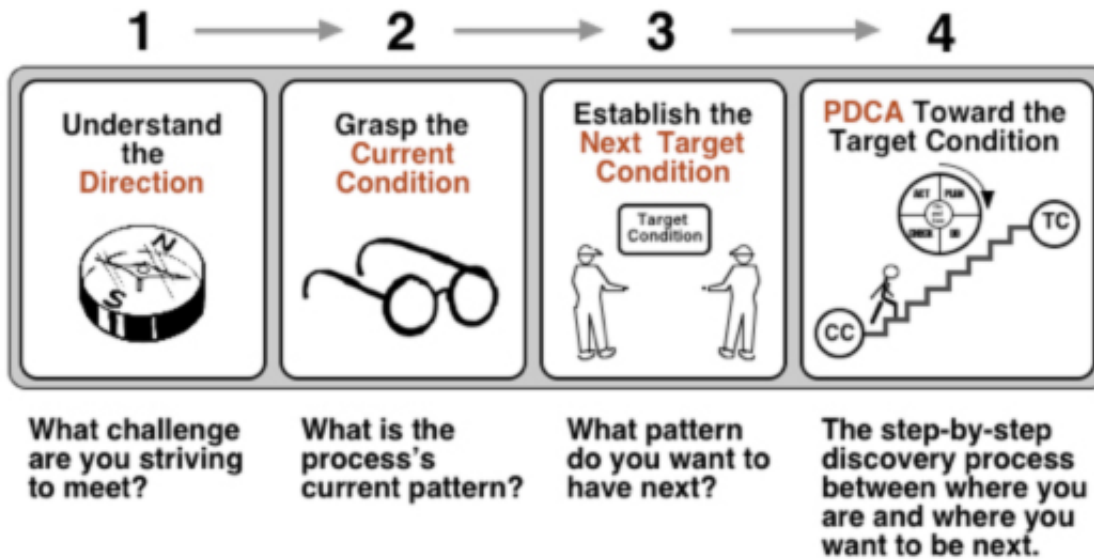
- What is the minimal experiment we run to get as closer to a better state?
- What is an action we can take that bring us close to the target condition?

A great thinking model is the **Toyota Kata** for this:

## Tips to address recurring problems in retr...

by Peter Gfader - <https://beyond-agility.com/tips-to-address-recurring-problems-in-retrospectives/>

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Please [buy the book "Toyota Kata"](#) to support this great thinking tool from Mike Rother.

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In the [Ask a PST podcast on scrum.org](#), I answer the following 8 questions:

Minute 3:50 – Why is pair programming so hard?

Minute 11:00 – What techniques can you recommend to make Backlog refinements more interactive and effective?

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Minute 19:00 – How do you handle errors from Production during a Sprint

Minute 25:00 – How do you measure the team? State/mood/Happiness?

Improve the team's working?

Minute 31:00 – #NoEstimates what do you think about? Would the project outcome better / same if no estimation?

Minute 41:00 – How do you balance workload between team members to achieve Goals? Is that the job of a Scrum Master?

Minute 46:00 – How do you coach teams to see the Scrum events as valuable sessions of work?

Minute 50:20 – What techniques help if the organization is reluctant to adopt Scrum? How to enable/embrace/change?

[Check it out](#) and [let me know of more questions](#) ?

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